

Shown smaller than Actual Size of 8-3/8" x 3-1/4"

# **Thermostat Warranty Program Label Order Form**

| Company  | Order Date   |   |   |  |
|--|--|---|---|--|
| Address  |  |   |   |  |
| City   |  | State   | Zip   |  |
| Ordered by   | Phone (  | )   | Ext   |  |
| Email Address  |  |   |   |  |
| (Required to send receipt and for any questions regarding your or  | der)   |   |   |  |
| Payment Information  |  |   |   |  |
| □ Visa □ MasterCard □ AMEX Card No.  |  |   | Expiration  |  |
| Name on Card   | Authorized Signature                               |   |   |  |
| By Check: Make Payable to Online-Access. Mail to: Online-Access, 2650 Oak Street, Port Huron, MI 48060   |  |   |   |  |
| 6% sales tax applies to Michigan-based contractors.  |  |   |   |  |
| Label Choice   |  |   |   |  |
| Indoor Use (plastic coated paper label)       Per Roll of 500         A. Silver label with Blue/Red ink       Qty:\$225.00         B. Gold label with Black/Red ink       Qty:\$225.00         Outdoor Use (plastic coated aluminum label)       \$225.00         C. Brushed silver with Blue/Red ink       Qty:\$282.00         Label Information | Special Pricin<br>\$198.00<br>\$198.00<br>\$253.00 | rated with per<br>Red ink print.<br>in blue or bla<br>Allow 2 week<br>3 weeks for a | custom die cut and perfo-<br>rmanent adhesive backing<br>s as shown; balance printed<br>ack as selected at left.<br>s for paper labels, and<br>luminum labels.<br>ping (International add \$10) |  |
| Please print EXACTLY as to appear on label   |  |   |   |  |
| Company Name   |  |   |   |  |
| Phone Number* ( )  |  |   |   |  |
| Value of Warranty (Default:  | (Default: \$24.95)                                 |   | Prices quoted for label design shown,<br>customized to include information requested.<br>Other changes in text or design will be quoted   |  |
| *Please select any that apply:   |  |   |   |  |
| □ Please print "Toll-Free" before my phone number  |  | at additional charge.   |   |  |
| DO NOT print any area code on my labels  |  |   |   |  |
| Please include "24 hrs" on circular label Fax cc   | mpleted  | orders to (8  | 310) 985-0954   |  |



Questions? Call Online-Access at (810) 985-6603 © 2004 Online-Access. All rights reserved. **10** Great ways to use the

# Thermostat Warranty Program in your business

#### **1.** Free Gift with Estimate

Including complimentary participation in your company's Lifetime Thermostat Warranty Program increases the perceived value of working with your company

#### 2. Home Show Survey Give-Away

Reward attendees for completing brief questionnaires at trade shows from which you can create customer profiles and develop future leads

**3.** Filter Program Enticement or Alternative Bundle the Thermostat Warranty Program with products to help your technicians increase in-home sales

#### **4.** In Appreciation...

of recommendation letters, referrals and leads. Show your customers you appreciate their willingness to let others know about your company

**5.** Add-On Incentive for Service Technicians Encourage sales of the program by allowing technicians to earn a portion of the subscription fee when selling the program on-site **6.** Welcome New Subscribers to your Website Reward customers and potential customers who display a high level of interest in your expertise and services

# 7. Give-Away for Office Visits

Customers love perks—slip them one next time they visit your office

## 8. Make-Good for Little Mistakes

Sometimes we all have to go the extra mile to make things right with a customer

### 9. Promotional Add-On

Use as an added advertising incentive for customers who schedule appointments or who order equipment or services by a given date

> This system is protected by a Lifetime Thermostat Warranty

> > nt's Heating & Plumbing. 985-7103

#### **10.** If all else fails... Just sell them for profit!

So much positive potential— One little label!

Even if no one ever actually pays to participate in your Thermostat Warranty Program, it will likely pay for itself many times over. It's smart business to generate goodwill while increasing the likelihood yours' will be the company called first in the event of a system failure.

#### The terms and conditions text appearing in the box on the label reads as follows:

In case of equipment failure, we agree to cover the cost of all **labor and materials required to repair or replace the home's wall-mounted thermostat** should it prove to be the cause of your system's inability to heat or cool the home properly\*. Should repair not be an option, replacement of the thermostat with an available non-programmable model will be done at no additional fee.

This warranty applies only to your home's wall-mounted thermostat. Should the problem be unrelated to the thermostat, customer service rates will apply. This warranty shall be considered null and void should the problem be caused by tampering or mis-wiring done by another person or company.

\*Does **NOT** cover battery replacement which is the homeowner's responsibility—PLEASE CHECK FIRST.